

# Frequently Asked Questions

**Q: Can I place an animal on hold for the event?**

A: No. For the day of the event, we will be unable to place any animal on hold.

**Q: Do I need to have my dog present for an interaction?**

A: If you are able, we ask that you have your dog with you at the event so we can do an interaction to check compatibility.

**Q: How many different pets can I meet today?**

A: You will be allowed to meet with two different pets of the same species.

**Q: What is mandatory training and does it cost extra?**

A: We require that all of our puppies (2-6 months of age) attend basic training classes. The fee is included in your adoption cost. Some adolescent or adult dogs may require training too (please see the adoption description for the dog you are interested in); in this case there is an additional fee of \$95.00.

**Q: How long do I get to meet with the pet?**

A: Due to the high number of adopters and our goal of clearing the shelter in just one day, your visit will be kept to around 15 minutes.

**Q: If I see a pet at one of the other branches will you hold it until I get there?**

A: We are not able to place any pets on hold. If you decide to pursue a pet in another branch you will have to repeat the process from the beginning once you arrive at that location. We cannot guarantee that the pet you are interested in will still be available.

**Q: If I choose to adopt, when do I take my pet home?**

A: We practice same day adoptions. You will take your pet home once your contract is signed.

**Q: If I lose my number will I still be admitted?**

A: Due to the volume of customers during the event, if you lose your ticket we will not be able to replace it. You will need to go to the back of the line and obtain a new number. Your ticket is only good for your household. Please do not give away or trade your ticket.

**Q: What happens if it rains on the day of the event?**

A: The event will be held rain or shine. Please be prepared for all possible weather conditions (heat, rain, humidity, etc.) as you may have to wait for an extended period of time outdoors.

# More Adoption Options



IF YOU DIDN'T FIND THE PET YOU WERE LOOKING FOR, CONSIDER ADOPTING FROM A LOCAL MUNICIPAL SHELTER OR PRIVATE RESCUE



Scan the code or go to

<https://www.cleartheshelters.com> for a full list of participating shelters near you.

Thank you to our sponsor:



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